

## Dog Policy/House Rules

Dogs are very much welcomed at Rainbow's Reach, and we love dogs too, however we do have some simple house rules to ensure that Rainbow's Reach is kept as lovely as you would wish to find it.

We will allow one or two well-behaved dogs/pets to stay, this is clearly indicated on our website, and all dogs must be declared when booking, including assistance dogs. This is so we can supply their welcome pack.

Unless agreed with the owner beforehand this number is not permitted to be exceeded.

Dogs/pets are strictly not permitted to be upstairs or on beds, there is a fixed fitted stair gate to assist with this.

Dog owners must bring the dogs bed and blankets for them to sleep in.

No dogs permitted on furniture, please feel free to use blanket throws provided if you think your dog may jump on the sofas when you're out of the room. These can be found in the storage seat underneath the living room window. If used please leave out so the housekeeper knows to replace for the next guests.

Dogs are strictly not permitted to be left alone in the property or garden, it is unfamiliar to them and they may behave in a way that shows their distress.

Any damage or additional cleaning caused by dogs e.g scratching, staining, damage by chewing, mess, excessive hair will be charged for, a Shark pet friendly vacuum cleaner is provided for your use to clean up any hair before vacating.

Please note: DO NOT use the vacuum cleaner on the vinyl flooring in the kitchen and dining room, this will damage the floor, there is a broom and dustpan and brush provided for these areas.

All dog mess must be removed from the courtyard garden promptly and disposed of in the bin, we include poo bags in their welcome pack to help with this, please especially ensure this is done before vacating the property at the end of your stay. There is an outside tap and hose available for use should you need it.

The holidaymaker shall be liable for all damage caused by his/her pet or any pet belonging to the holidaymaker's party. A charge will be made for any additional or excessive cleaning required. The property owner cannot be held responsible for any accident or injury to a pet during their stay.

Registered assistance dogs will be of course permitted to stay at the property under the same conditions and house rules.

If you or any member of your party has a pet allergy, we cannot guarantee that the occasional dog hair will not be found despite thorough cleaning of the property, nor can we accept any responsibility for any subsequent health reaction. It is your responsibility to make specific enquiries before booking as previous guests are able to take their pets to the property.